

Dear Students,

We love to help you with your re-certification, but as re-certification dates approach and students become more pressured, they sometimes fail to read the instructions with the result that the delivery is delayed through no fault of ours.

It is our job at Acu-Free to send you your courses by e-mail or by regular mail to your address. In order to do that, you must provide us with a working, accurate e-mail or mailing address.

Our responsibility in a course ordered for delivery by email: that we send it out to the email you have provided at earliest within hours and at latest within 24 hours. Once we have accomplished this it is the responsibility of the student to access the course. Because the courses are image intensive we have divided these into parts. It is the responsibility of the student to make certain all parts are downloaded.

Note: when you order a course you agree to be bound by the conditions in this Disclaimer.

We are not responsible if:

- Your Internet Service Provider has filtered out the courses for whichever reason
- Your computer fails for any and all reasons
- Your internet connection fails for any and all reasons
- The courses end up in the SPAM folder or the Trash bin
- If your computer does not have installed on it Adobe Distiller or any PDF Reading software
- If your computer does not have sufficient memory to download and read or print the courses
- We are not responsible for viruses or other malware which may have rendered your computer unable to access emails and attachments.
- If for any reason you cannot or do not access the emailed courses

When we send coursework by email we have a dated copy with us which confirms we have completed our part of the transaction.

Disclaimer: When you order a course delivered by email, and when we have sent the coursework to the email you have provided, we have completed our part of the transaction. Acu-Free.Com LLC and all its Assigns and Affiliates are not responsible for anything above and beyond that.

Note. When you order courses please set aside enough time to complete these.

Returns: in case it is an email delivered course the moment we send it out to the designated email it is considered delivered and there is no possibility for its return or a refund of cost. In case it is a mailed course the unopened, sealed package may be returned in as good a condition it was dispatched, within 7 days of its receipt.

Email where you send the Quiz answers: ceus@acu-free.com

Mailing address where you send mailed Quiz answers: Acu-Free Mailing Center, 1712 N. McAllister Ave Tempe, AZ 85281

We have created the email delivered courses system in order for you to save on postage, time and the overall cost. Let's work together to make this a successful re-certification cycle.

Thank you.

Acu-Free.Com LLC
<http://www.acu-free.com>

Email ceus@acu-free.com